



At The Fives Oceanfront, we understand your dog is as just as important as other family members. We are thrilled to be a pet-friendly Resort in Puerto Morelos and welcome dogs up to 25 pounds in selected rooms.

In order to ensure that all of our visitors have an enjoyable stay, we ask that guests traveling with their four-legged friends sign the policy below upon check-in.

I have read and agree to the following:

- My pet(s) weighs 25 pounds or less.
- I understand that only one pet is allowed per guest room.
- My pet's vaccinations are up-to-date and he or she is fleas or ticks free.
- My pet is not aggressive and is well-socialized with other animals and guests.
- I agree to clean up after my pet and properly dispose of any waste.
- I understand that my pets are not allowed on the furniture.
- My pet will be always with me and under my care, as they are not to be left unattended on property.
- I agree to leave a 'Pets are Welcome' door hanger on my room while my pet is inside. I understand that Housekeeping will not enter my room with an unattended pet inside. My pet must be restrained or removed from the room while hotel staff is working. I will assume responsibility for notifying the Front Desk if there are special times for servicing my room.
- My pet will be always on a leash with a maximum range of six feet or in a carrier when outside of the room.
- I understand that a \$75 USD non-refundable pet fee will be charged upon check-in for post-departure room cleaning. I further understand that this fee does not include any additional costs which may result from damage or the need for excessive cleaning of soiled linens, carpeting or furniture. I also understand that this fee only covers the first three days of each stay and that a \$25 USD per day fee also applies for every day thereafter.
- I agree that the condition of the room is based on the sole judgment of management upon my departure.
- As a pet owner, I am liable for any disturbances my pet causes to guests staying at The Fives Oceanfront. I understand that a charge of up to \$500USD may be applied to any disturbances. On the second reported incident or disturbance, The Fives Oceanfront may ask for the pet to be removed from the property.



- 🔔 I understand that my dog is not permitted at any of The Fives Oceanfront food and beverage outlets, the community pool, the fitness center, meeting rooms and the beach.
- 🔔 The Fives Oceanfront is not liable for any injury suffered by my pet while on hotel premises.
- 🔔 I accept full responsibility for any liability arising from my pet (pet damage or personal injury to hotel staff, guest, third party or property).
- 🔔 I acknowledge that I have been informed of The Fives Oceanfront pet-friendly policies and procedures. I am aware that I may be responsible for additional fees if damage, excessive noise, and/or flea infestation occurs during my stay.